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4/03/2000

Mrs. Jane Henney, MD.
Commissioner Food and Drug Administration
5600 Fishers Lane
Rockville, MD. 20857

Please, I AM VERY HARD OF HEARING, **DO NOT TAKE AWAY MY RIGHT TO BUY A HEARING AID AT A REASONABLE COST THROUGH THE Mail.**

When I first developed a hearing problem, I went to a Doctor, he was a hearing Specialist and told me, "A hearing aid would not help, I need Ear Surgery ". One of my friends took his advise, had surgery and still can't hear- The Surgery left her dizzy headed though!!!!

I went to a "PROFESSIONAL AUDIOLOGISTS" and was fitted for 2 hearing AIDS. **I COULD HEAR-BUT- I COULD NOT KEEP THE EXPENSIVE AIDS WORKING they cost \$1800.00.**

I found an advertisement and ordered A hearing aid from EXCEL in Dekalb, Illinois for \$190.00 it worked so well I now have TWO, If for any reason I have a problem--THE MAIL ORDER COMPANY--sends me a Hearing Aid that I use until they fix mine.

PLEASE; Don't Force Me Back to a "Professional Audiologist" or to a Doctor for an operation. I can't afford a big Name Company Aid and I DON'T NEED MY EARS OPERATED ON!!!!!!!!

I HEAR FINE WITH MY MAIL ORDER HEARING AIDS, IF YOU DON'T BELIEVE ME CALL ANYTIME, 901-852-4196.



THANK YOU,
Donald E. Franks, SR.
608 Largo Rd.
Decaturville, Tennessee 38329

PS: Yes: I am a TAX PAYING CITIZEN of the UNITED STATES

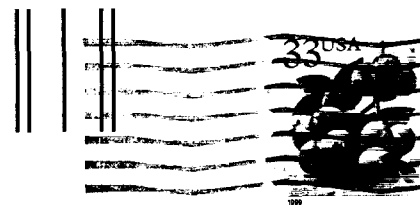
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FROM

Donald E. Franks Sr.
608 Largo Rd.
Decaturville, TN 38329

☐ CHECK HERE IF NEW ADDRESS



EXCEL Hearing Solutions

105 N First Street - FDA Survey
PO Box 586
DeKalb, IL 60115-0586

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